



Queensland Government

Information for the independent review of the NDIS



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About this information



This information is from the QLD Government.



It is about the **National Disability Insurance Scheme**.

We will say **NDIS** for short.



The **NDIS** gives people with disability money for their supports and other things they need.

About the Independent Review



Governments asked for an **Independent Review** of the NDIS in October 2022.



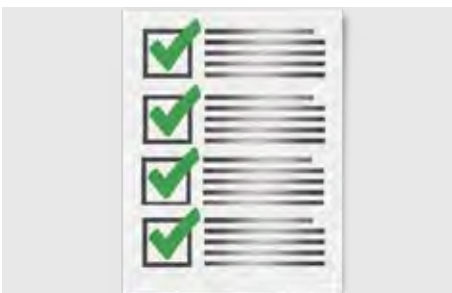
An **Independent Review** looks into what could be better about the NDIS.



The QLD Government shared what is important for people in QLD.



They came up with 4 main areas.



We will talk about each area and what can be better.

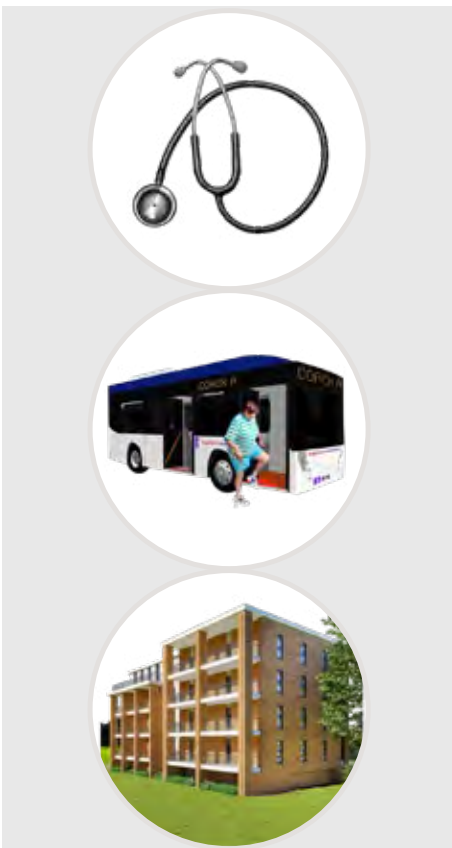
1. Scheme Governance



Scheme Governance is about how the NDIS is run.



We want all **government departments** to work together to make sure the NDIS runs well.



Government departments look after different things that help people like

- Health
- Transport
- Housing.



There are government departments that are for

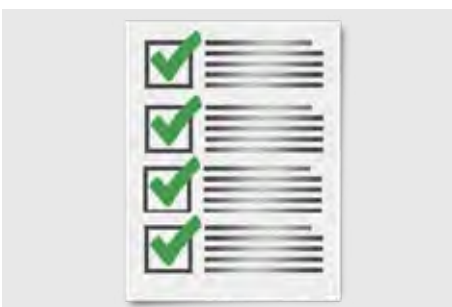
- All of Australia
- Each of the states and territories.



We want all the different parts of government to work well with the **NDIA**.



The **NDIA** are the part of the government who run the NDIS.



We want clear information about what each part of the government does in the NDIS.



This will help everyone know if there are things that still need to be done.



We want people with disability to have a say on how the NDIS is run.



We also want their families and supporters to have a say.



The NDIA need to meet with them often to hear what they think.



The NDIA should use their **lived experience** to make the NDIS better.



Lived experience means you know a lot about something because it happened to you.

2. Scheme Operation



Scheme Operation is about how the NDIA does things.



We want the independent review to find out the best way for the NDIS to do things.

Getting on to the NDIS

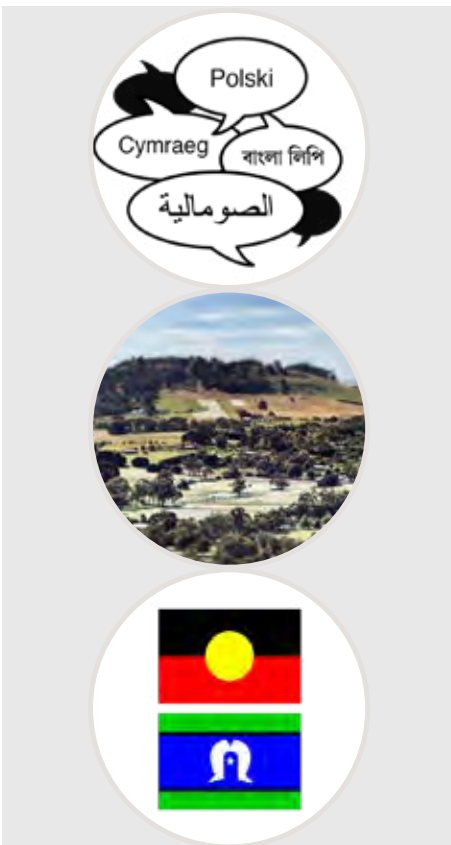


We want it to be easier for everyone who needs NDIS to be able to get on it.



Some groups of people in QLD find it very hard to

- Get on the NDIS
- Use their NDIS plan.



These are groups like

- People who speak other languages
- People who live in a place far away from the cities
- First Nations People.



They are also groups like

- People with a disability that comes from their mental health
- Children and young people in the child protection or youth justice system
- Adults in contact with the criminal justice system
- People who are homeless or in residential services
- People experiencing domestic and family violence.



We want more support for these groups of people to

- Get on to the NDIS
- Use their NDIS plan.

Planning, reviews and making decisions



Many participants in QLD are getting plans that do not work for them.



They might have the wrong support or not enough support.



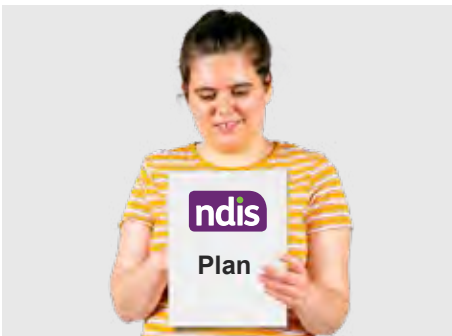
When the NDIA make decisions about plans they need to follow the NDIS rules.



NDIA decisions need to be clear and fair for everyone.



NDIS planners must have the right skills to make good plans for all different types of people.



Plans need to be able to change when support needs change.



The planning and **plan review** process needs to be clearer and easy to understand.



Plan review is when the NDIA look at your NDIS plan to see

- What your needs are now
- If the plan should change.



Sometimes when people get a new NDIS plan they get less NDIS money than in their old plan.



The NDIA should tell them why they made the changes to the NDIS plan.



They must say why they changed the plan in a way everyone can understand.



They should talk to NDIS participants and their support people before they change their NDIS plan.



This could include giving a draft copy of the NDIS plan to support people like family or health team.



This is so they can check if the NDIS plan has everything the person needs.



People who live far away from cities should be able to do the NDIS planning in a way that is easy for them like video calls.



We want it to be easier for people with disability to say if they do not agree with an NDIA decision.

Working together



We want the NDIA to work closer with other government departments.



This will make sure people with disability in QLD get supports that are

- What they really need
- When they need them
- Where they need them.



They need to work with health on support for NDIS participants when they are ready to leave hospital.



It is taking too long for NDIS participants to have what they need to leave hospital.



Some NDIS participants have to go to hospital just because they do not have enough NDIS supports.



The NDIA need to work on a plan to make transport better for NDIS participants.



The NDIA need to work with transport to make a plan for how young NDIS participants get to school.



They also need to work with schools on what personal care support is like for NDIS participants at school.



The NDIA need to make better plans for people who need **SDA Housing**.

SDA Housing is housing for NDIS participants with high support needs.



They also need to make a plan for the many NDIS participants in QLD who need SDA Housing but do not have it yet.

3. Scheme regulation and stewardship



Scheme regulation and stewardship is about how the NDIA makes sure the NDIS runs well.



We want to look at ways to make sure disability services are safe and good.



There are some disability services that are not good.



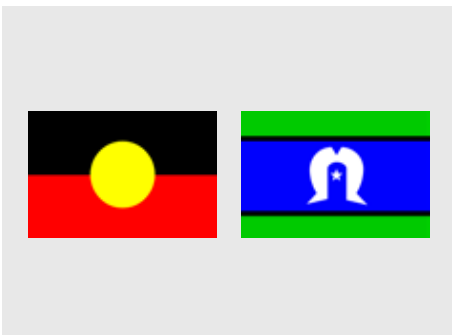
The NDIA need to keep making sure disability services build their skills for safe and good support.



The NDIA need to look into how there can be more services for people with disability who live far away from cities.



They also need to look into how disability services can best support people with different needs or lots of needs.



They should also support people from a range of backgrounds better like Aboriginal and Torres Strait Islander peoples.



They need to look at how to support more people who need the NDIS but are not on it.



There are areas where not enough workers mean people with disability do not get the support they need.



They need to look at how to get more workers in those areas.



They need to look at finding the best workers for people with different needs or lots of needs.



There are not enough **interpreters** and younger workers.

Interpreters support people who use a different language to communicate.

They also need more workers for different people like



- Aboriginal and Torres Strait Islander male workers



- Workers to support children



- Workers that know about different cultures



- Workers for children in **child protection** with a lot of needs.

Child protection is when the government finds a safe place for a child to live that might be away from their family.

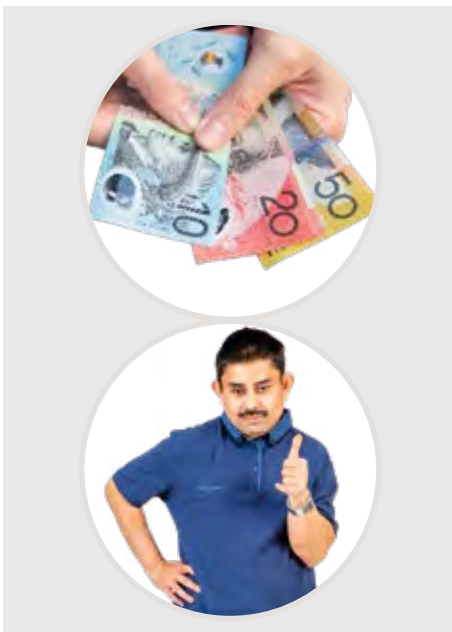


They need to look at how to keep workers in their job for longer.

4. Scheme sustainability



Scheme sustainability is about making sure the NDIS can keep going for a long time.



To do this there needs to be a review of

- How much things cost
- How the NDIS helps people get to their goals.



It is important people with disability and their supporters have a say on any changes to the NDIS.



This will help make sure the changes will work well to keep the NDIS going for a long time.



We want the review to look at the role of workers who help people with disability to get on the NDIS and get their supports.



It needs to look at how they can give more support to people with disability who could not get on the NDIS.



It also needs to look at how they can support other people in the community to learn more about disability.



This will support people with disability to be more **included** in the community.



Included means that everyone can take part.

Council for Intellectual Disability made this document Easy Read. **CID** for short.
You need to ask CID if you want to use any pictures in this document.
You can contact CID at **business@cid.org.au**.