

Who can I talk to for further information?

You can ask your child safety officer about anything you do not understand about the Support Service Case. For general enquiries, you can contact Child Safety Services on:

- **1800 811 810** or **3224 8045**
- visit www.communities.qld.gov.au/childsafety

Contact information

Your child safety officer's name is	
Your child safety service centre is	
The contact number for the child safety service centre is	
Your child safety support officer's name is	
The team leader's name is	
Your Recognised Entity's name is	

Support Service Case

Information for young people transitioning from care



What is a Support Service Case?

Once you turn 18 years of age, your Child Protection Order ends and the Department of Communities (Child Safety Services) no longer has a legal role in your life. However, the department may continue to assist you, even though you have left out-of-home care.

A Support Service Case is a way of working through a written plan, put together by you and your child safety officer to help make your transition from out-of-home care easier.

A Support Service Case:

- is a voluntary written agreement between yourself and the department
- aims to link you with services and agencies in your local community that can provide you with support.

The length of time for a Support Service Case varies and depends on your needs. Usually, a Support Service Case will last up to 12 months.

What happens next?

A child safety officer will work with you to develop a plan that will:

- list the goals you want to achieve
- list the steps you can take to meet your goals
- identify services and agencies that may help you meet your goals.

A child safety officer will meet with you regularly to support you in meeting your goals. This meeting may happen in your home, at your local child safety service centre, or at a location agreed to by you and the department.

The department will regularly review the plan with you. You will be able to continue working with Child Safety Services until all of your goals set out in the plan have been met.

What options do I have?

It's up to you if you want to develop a Support Service Case and work with us to achieve your goals.

If you choose not to have a Support Service Case, the department can still provide you with information about other services and agencies in the community that may assist you.

