# All Abilities Queensland State Disability Plan 2017–2020

## Our final report

### A text-only Easy Read version

How to use this report

Queensland Government wrote this report. When you see the word ‘we’, it means the Queensland Government.

We wrote this information in an easy to read way.

We wrote some important words in **bold**.

This means the letters are thicker and darker.

We explain what these bold words mean.

There is a list of these words on page 12.

This Easy Read report is a summary of another report.

This means it only includes the most important ideas.

You can find the other report on our website.

Website – [www.dsdsatsip.qld.gov.au/our-work/disability-services/disability-connect-queensland/state-disability-plan-2017-2020/all-abilities-queensland-opportunities-all](http://www.dsdsatsip.qld.gov.au/our-work/disability-services/disability-connect-queensland/state-disability-plan-2017-2020/all-abilities-queensland-opportunities-all)

You can ask for help to read this report. A friend, family member or support person may be able to help you.

What’s in this report?

[What is this report about? 3](#_Toc119419831)

[How did AAQ work? 4](#_Toc119419832)

[What goals did we reach? 6](#_Toc119419833)

[Supporting an inclusive community 6](#_Toc119419834)

[Taking part in community events 7](#_Toc119419835)

[Growing employment 8](#_Toc119419836)

[Joining the NDIS 9](#_Toc119419837)

[How we managed COVID-19 10](#_Toc119419838)

[What do we want to do next? 11](#_Toc119419839)

[Word list 12](#_Toc119419840)

[Contact us 14](#_Toc119419841)

## 

## What is this report about?

We want to make Queensland **inclusive**.

When a community is inclusive, everyone feels:

* included
* like they belong.

We also want to make Queensland **accessible**.

When the community is accessible, it is easy to:

* find and use services
* move around.

In 2017 we made a plan called All Abilities Queensland.

In this document, we call it AAQ.

AAQ talked about what we will do to help people with disability in Queensland:

* reach their goals
* live the life they want.

But AAQ has now finished.

And we are making a new plan.

This report explains:

* what we have achieved with AAQ
* what we want to do in the future.

## How did AAQ work?

AAQ supported the goals of the National Disability Strategy  
 2010–2020 (NDS).

The NDS was an Australian Government plan to make the lives of people with disability better.

AAQ also had 5 **themes**.

Themes are important ideas that come up in different areas of our work and lives.

Each of these themes had a list of what we needed to do to reach our goals.

AAQ was a guide to help government organisations write their own plans to make Queensland accessible and inclusive.

This included:

* State Government departments
* local councils.

To support AAQ, each Queensland Government department made their own plans.

In Queensland, the law says that every department must have a plan.

We also made a website.

Website – [www.dsdsatsip.qld.gov.au/campaign/ all-  
abilities-queensland](http://www.dsdsatsip.qld.gov.au/campaign/%20all-abilities-queensland)

And all Queensland Government departments wrote reports about how their plans were going.

### How did we create AAQ?

We worked closely with the community between August 2016 and April 2017 to create AAQ.

More than 1,000 Queenslanders had their say about AAQ.

543 people sent us their ideas.

And we held meetings with over 250 people.

We heard from a lot of:

* people with disability
* family members and carers.

But we also heard from other people in the community, including:

* disability **providers** – someone who supports other people by delivering a service
* **advocacy** organisations – people who speak up for people with disability
* community organisations
* government organisations.

## What goals did we reach?

AAQ helped us reach lots of goals between 2017–2020.

But we want to focus on sharing goals from 5 key areas.

1. Supporting an inclusive community

2. Taking part in community events

3. Growing employment

4. Joining the NDIS

5. How we managed COVID-19

We talk more about each area on the following pages.

## Supporting an inclusive community

We want people with disability to be included in our community.

We launched our website called All Abilities Queensland.

People visited our website over 53,000 times between 1 July 2017 and 30 June 2020.

We provided $1 million of **funding** each year for 3 years.

This started in 2017–2018.

Funding is money from the government.

This funding helped us do many things.

This includes supporting 9 projects to help older people with disability.

We also created a program called ‘Inclusion is within everyone’s ability’.

This program helped people in the Queensland Government learn more about the experiences of people with disability.

## Taking part in community events

We want everyone to take part in our community events.

We gave 25,000 people ‘Companion Cards’ to help them take part in community activities and events.

These cards support people with disability who need care and support to take part in community events.

We provided over $15 million in **grants** to support our local governments.

A grant is money from the government to pay for important projects to help others.

This money helped our local councils upgrade almost 2,100 bus stops all over Queensland.

We made **partnerships** between:

* Arts Queensland
* arts and disability organisations.

Partnerships are a group of people or organisations that agree to:

* work together
* share the work and all the things they need to do between the group.

These partnerships:

* helped more people take part in the community
* helped people with disability find and use community events better.

## Growing employment

**Employment** means you:

* have a job
* do work
* get paid.

We wanted to grow more chances for people with disability to find and keep a job.

We supported 2,370 people with disability to get a job through a program called ‘Back to Work Regional Employment’.

This program supports businesses to hire Queenslanders who hadn’t worked for an amount of time.

830 people applied for support from our ‘Skills Disability Support’ program.

This program helps providers who support people with disability to take part in training.

We also provided $6.5 million of funding each year for 5 years for a ‘**Financial resilience**’ program.

Financial resilience is when something happens that you weren’t expecting.

But you have enough money saved to get through the problem.

This program helped people with disability learn to manage their money.

The program ran in 30 locations all over Queensland.

## Joining the NDIS

The **National Disability Insurance Scheme (NDIS)** provides supports and services to people with disability around Australia.

Queensland was still joining the NDIS on 30 June 2020.

Joining the NDIS has changed how people with disability get the support they need.

And AAQ included goals to support this.

By 30 June 2020, over 80,000 Queenslanders:

* were taking part in the NDIS
* had applied to join.

And almost 74,000 people who took part in the NDIS had an NDIS plan.

In 2019–2020:

* over 33,000 Queenslanders received supports for the first time
* the NDIS funded $5 billion of supports for Queenslanders.

## How we managed COVID-19

In 2020, we had to deal with COVID-19.

When this happened, our community worked together to support people with disability.

It was important for us to provide information quickly.

And listen to the experiences of:

* people with disability
* people who work for advocacy organisations
* providers.

One of our government departments worked quickly to create a team of people that could:

* share COVID-19 reports
* respond to how it affected people with disability.

This team took part in over 90 activities to work with:

* people with disability
* community groups
* all levels of government.

This team learnt a lot working with these groups.

And it helped us find better ways to support people with disability during COVID-19.

For example, how we gave advice to the community.

## What do we want to do next?

We will use what we learnt to make our new plan.

We will keep track of how well the NDIS works for Queenslanders.

We will also make sure the NDIS is accessible for people with disability who might be able to join.

For example, we will give the Australian Government information about the experiences of people with disability applying for the NDIS.

To make sure we make better choices in the future, we will look at how we managed COVID-19.

We also want more people with disability to have jobs all over Queensland.

And we want to help Aboriginal and Torres Strait Islander communities provide NDIS services in the community.

This will give Aboriginal and Torres Strait Islander peoples more jobs.

It will also help make sure Aboriginal and Torres Strait Islander peoples with disability get the support they need.

## Word list

This list explains what the **bold** words in this document mean.

**Accessible**

When the community is accessible, it is easy to:

* find and use services
* move around.

**Advocacy**

Advocacy is when someone speaks up for another person.

**Employment**

Employment means you:

* have a job
* do work
* get paid.

**Financial resilience**

Financial resilience is when something happens that you weren’t expecting.

But you have enough money saved to get through the problem.

**Funding**

Funding is money from the government.

**Grants**

A grant is money from the government to pay for important projects to help others.

**Inclusive**

When a community is inclusive, everyone feels:

* included
* like they belong.

**National Disability Insurance Scheme (NDIS)**

The NDIS provides supports and services to people with disability around Australia.

**Partnerships**

Partnerships are a group of people or organisations that agree to:

* work together
* share the work and all the things they need to do among the group.

**Providers**

A provider is someone who supports other people by delivering a service.

**Themes**

Themes are important ideas that come up in different areas of our work and lives.

## Contact us

You can call us.

Phone – 13 74 68

You can send us an email.

[feedback@dsdsatsip.qld.gov.au](mailto:feedback@dsdsatsip.qld.gov.au)

You can write to us.

Mail Address –   
Disability and Seniors Connect

PO Box 15397 City East Qld 4002

You can visit our website.

[www.dsdsatsip.qld.gov.au](http://www.dsdsatsip.qld.gov.au)

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