



Director-General's UPDATE

27 March 2020

Dear parents

I understand and acknowledge that this is a stressful and worrying time for all parents and guardians, and particularly for those who may not have full time care of their children.

I want to assure you the health and wellbeing of your children and young people continues to be our top priority.

As many changes are put in place across the community as a result of COVID-19, I imagine you have many questions about how they will affect you and your children.

While there will be unavoidable impacts as a result of COVID-19, the planning we are undertaking is to ensure we continue to provide essential services to support the children and young people in our care, their families and carers and our workforce as safely as possible during these challenging times.

Where COVID-19 impacts on your children, or your contact with them, we will let you know as soon as possible.

We will work hard to keep you informed of any changes to our services and offices. There are a number of different ways we will do this:

- Directly with you through your child safety service centre
- Through our website: www.csyw.qld.gov.au/covid-19

The situation is changing very quickly and things may be different across the state. To help you stay informed about COVID-19 and how you can keep yourself and those you care about safe, please visit the [Queensland Health website](#).

Please talk to your child safety officer if you have any concerns about your children, and please let us know if you are concerned about your own health. You could also ask someone to contact the department on your behalf.

Warm regards

Deidre Mulkerin
Director-General
Department of Child Safety, Youth and Women

